

Useful Information

Your Consultation

Every patient receives individualised attention from Dr Merten or Dr Rome beginning with an informative consultation and continuing throughout the post-surgical follow-up period. Your first visit to your surgeon's room is your chance to get to know each other, discuss your reasons for wanting surgery, and to learn more about the surgery. Your initial consultation will take about 45 minutes and you will be given information sheets to take home. Feel free to bring a friend or spouse with you if you like. Your Surgeon will ask about your medical history and conduct a physical examination. After your concerns are assessed, the options for achieving the result that you want will be discussed. Using the most advanced surgical techniques, dramatic or subtle changes can be made, depending on your personal goals and aims of the operation.

Photographs will be taken to allow for planning of the surgery and to assess results following your surgery. These will be kept strictly confidential between Pure Aesthetics.

Modern surgery is typically safe but, despite highest standards of surgical practice, there are always potential risks and complications. These will be discussed during your consultation.

Usually two or more consultations will be necessary to help ensure a safe and successful procedure. At your second consultation, it is helpful to come prepared with a list of questions you may have.

A referral from your GP is preferred as this provides us with your medical history. Some procedures are eligible for rebates, and your consultation may be partly rebateable from Medicare if you have a referral from your GP.

Pure Aesthetics is available at all times to discuss any issues or to clarify any questions you may have.

To ensure a successful outcome, we encourage patients to be well informed before making a decision to go ahead with surgery. We believe in helping you make the right choices without placing you under pressure to make these important decisions.

Your Procedural Fees

At your initial consultation, we will give you will be provided with a quotation for the medical expenses of your procedure.

We will discuss the quotation with you in detail before your procedure, so that you have a full understanding of the costs involved. You will be liable for any costs not covered by Medicare or your health fund – otherwise known as Out-Of-Pocket Expenses.

We assist patients with obtaining estimate hospital fees from the hospitals we use. It is your responsibility to confirm your level of cover with your health insurance fund, and any associated fees such as an excess or co-payment.

Also you will be provided with an estimate of the anaesthetist's fees, and you can contact the anaesthetist directly for a more accurate estimate when the surgery is booked.

Unless otherwise stated in your quotation, it does not cover services provided by other doctors (such as radiologists and pathologists), or other costs associated with your stay in the hospital or day surgery unit, such as accommodation, pharmacy and physiotherapy.

In the event of unforeseen circumstances, it may be necessary to arrange additional medical services, resulting in further charges to you. This information will be provided to you as soon as possible after treatment occurs.

Payment

We accept cash, cheque, direct deposit, Visa, and MasterCard.

If your planned surgery is some months ahead, we will require a deposit to hold this booking.

After Surgery

All cosmetic plastic surgery fees include 12 months post-operative reviews.

If your surgery has a Medicare item number, you will be entitled to a rebate and we will issue the relevant itemised receipts to present to Medicare.

In some cases, a rebate may also be obtainable from your private health insurance.

In certain situations, you can also claim a tax deduction for medical expenses.

You would need to discuss this with your financial advisor.